



## Classic Plus Account statement

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**Dariusz Arendt**  
23 DOLPHIN STREET  
NEWPORT  
NP20 2AS  
United Kingdom

Sort code:776202  
BIC:TSBSGB2AXXX

Account number:67779268  
IBAN:GB78TSBS77620267779268

The data shown on your statement was correct at the time of printing.

Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on 0345 975 8758 and we will check it for you.

Date	Description	Type	In (£)	Out (£)	Balance (£)
2020-10-19	MARKS&SPENCER PLC CD 5331	DEB		13.85	2,258.93
2020-10-17	Krzysztof Czuber	FPO		14.00	2,272.78
2020-10-17	A.ORLICKA	FPO		75.00	2,286.78
2020-10-16	MCDONALDS CD 5331	DEB		7.88	2,361.78
2020-10-16	MARKS&SPENCER PLC CD 5331	DEB		11.35	2,369.66
2020-10-15	MARKS&SPENCER PLC CD 5331	DEB		18.13	2,381.01
2020-10-14	HOTELSCOM9197257945502 CD 5331	DEB		441.60	2,399.14
2020-10-14	RSS MAGOR MOTORWAY CD 5331	DEB		2.63	2,840.74
2020-10-13	2.99% CD 5331 08OCT20	DEB		5.87	2,843.37
2020-10-13	CD 5331 08OCT20	DEB		1.00	2,849.24
2020-10-13	GLOUCESTERSHIRE GATEWA CD 5331	DEB		51.09	2,850.24
2020-10-13	PDN DELIKATESY NEWPORT CD 5331	DEB		11.99	2,901.33
2020-10-13	DIGITAL AFRIQUE MOBILE 952 1410.31 VISAXR 7.18263 CD 5331 08OCT20	DEB		196.35	2,913.32
2020-10-13	ASDA CD 5331	DEB		9.34	3,109.67
2020-10-13	LIDL GB NEWPORT CD 5331	DEB		21.99	3,119.01

Date	Description	Type	In (£)	Out (£)	Balance (£)
2020-10-13	GLOUCESTER SERVICES SO CD 5331	DEB		3.15	3,141.00
2020-10-12	ASDA CD 5331	DEB		35.51	3,144.15
2020-10-12	LOANS TSB REFERENCE: 100300935613	DD		241.91	3,179.66
2020-10-12	EE LIMITED REFERENCE: Q48910193162068416	DD		184.52	3,421.57
2020-10-11	A.ORLICKA	FPO		75.00	3,606.09

ATM Cash machine  
 BGC Bank Giro Credit  
 BP Bill Payments  
 CD Card \* (Followed by the last 4 digits of the card)  
 CHG Charge  
 CHQ Cheque(s)  
 COMM Commission  
 COR Correction

CSH Cash  
 CSQ Cash/Cheque  
 DD Direct Debit  
 DEB Debit Card  
 DEP Deposit  
 DR Overdrawn Balance  
 EUR Euro Cheque  
 FPI Faster Payments In  
 FPO Faster Payments Out

IB Internet Banking  
 MTU Mobile Top Up  
 PAY Payment  
 PSV Paysave  
 SAL Salary  
 SO Standing order  
 TFR Transfer

## Useful Information

### Checking your statements

Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on **0345 975 8758** and we will check it for you. The earlier you contact us regarding a disputed entry, the more we may be able to do. For example if you have a personal account, we may not be able to refund you if you tell us more than 13 months after the date of the payment. Take care when storing or disposing of information about your accounts.

### Interest rates

You can find out the interest rates that we have used to calculate the interest you have earned or been paid by clicking the 'Find out more about our interest rates and charges' link under your online statement, by visiting [www.tsb.co.uk](http://www.tsb.co.uk) (<http://www.tsb.co.uk>) or your local branch or by calling our interest rate line on **0345 975 8758** (8am-9pm Monday-Friday and 9am-5pm Saturday-Sunday).

### Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

### Personal Debit and ATM Card Charges

Whenever you use your card to make a cash withdrawal or make a payment in currencies other than in sterling, the amount is converted to sterling on the day it is processed by Visa, using their standard exchange rate that day. We also include a foreign exchange fee of 2.99%.

Visa rates can change daily - you can call **0345 975 8758** (or **+44 203 284 1575** if you are abroad) to find out the Visa rate on a particular day (please note this might vary from the rate applied to your payment).

Please check our Banking Charges Guide, visit Go to the TSB homepage (<http://www.tsb.co.uk>), call us on **0345 975 8758** or visit any TSB Branch for the other charges that apply.

Code can be obtained from [www.lendingstandardsboard.org.uk](http://www.lendingstandardsboard.org.uk) (<http://www.lendingstandardsboard.org.uk>). TSB Bank plc is covered by the Financial Services Compensation Scheme and the Financial Ombudsman Service.